



Business made easy with

CLOUD PHONES

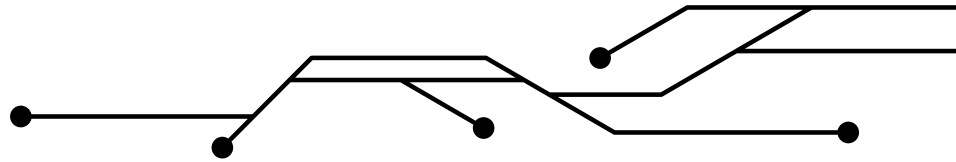
The Future Is Here. Are You?



Experience explosive growth through a proven business model and cloud service platform that allows companies like yours to utilise high-value software and services like **Hosted PBX, VoIP, Unified Communications**, and much more.

DID YOU KNOW?

Up to **40%** Savings are possible with Cloud Business Phones



WHAT MAKES CLOUD THE PERFECT CHOICE?

As your needs grow and change over time, so do our features and capabilities. Endlessly scalable, flexible, and reliable, our cloud communications platform is truly future-proof, so you can focus on your business, and know that your communications solution will always remain relevant and competitive.



FEATURE LIST OF CLOUD BUSINESS PHONES

CALL MANAGEMENT

Attended Transfer
Auto Attendant Answering
Automatic Call Distribution (ACD)
Barge
Busy Call Forwarding
Call Forwarding
Call Hold
Call Park
Call Queue
Call Recording
Call Routing Time Frames
Call Waiting Indicator
Caller ID
Caller ID Blocking
Caller ID Routing (DISA)
Direct Inward Dialling (DID)
Direct Inward System Access
Directed Call Pickup
Disable Outbound Dialling
Do Not Disturb
Find Me (Digital Assistant)
Forward Calls Locally or Remotely (via Phone or Web)
Incoming Call Blocking
Incoming Call Identification
Incoming Caller ID Routing
Incoming Privacy Screening
Listen Live
Live Person Answering
Multicast Paging
No Answer Call Forwarding
Office Intercom
One Button Redial
1-6 Digit Extension Dialling
Outbound Dialling Rules
Outgoing Call Blocking
Ring Groups
Shared Virtual Call Paths
Speed Dial
Unattended Transfer
Voicemail
Voicemail to Email
Voicemail to Text Message

REPORTING

Accounting and Billing Reports
Activity Reports
Call Detail Records
Call Traffic by Extension
Call Volume Graphs
Call Centre Reports

VIRTUAL AUTO ATTENDANT

Multiple Top Level Auto Attendant
Sub-Level Auto Attendant
Top Level Auto Attendant (Always On or Time Based)

and many more...



FEATURE LIST OF CLOUD BUSINESS PHONES

CONTACT CENTRE

Agents
Pause
Queues
Zero Out

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CALL CONFERENCE

Conference Bridges
3-Way Conference Call

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REPORTING

Accounting and Billing Reports
Activity Reports
Call Detail Records
Call Traffic by Extension
Call Volume Graphs
Call Centre Reports

ORIGINATION AND TERMINATION

Domestic Origination
Domestic Termination
Endpoint Templates
International Termination
Shared Line Appearance
Toll Free Numbers

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MUSIC ON HOLD

Commercials On Hold
(By Phone Number)
Music On Hold (Custom or Default)

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VIRTUAL AUTO ATTENDANT

Multiple Top Level Auto Attendant
Sub-Level Auto Attendant
Top Level Auto Attendant
(Always On or Time Based)

READY TO SWITCH?

Call **08 8139 0900** or write to **sales@telelinkbiz.com.au** now to receive a customised quote detailing the benefits of utilising our innovative products and services.



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