



Business made easy with

# CLOUD PHONES

The Future Is Here. Are You?

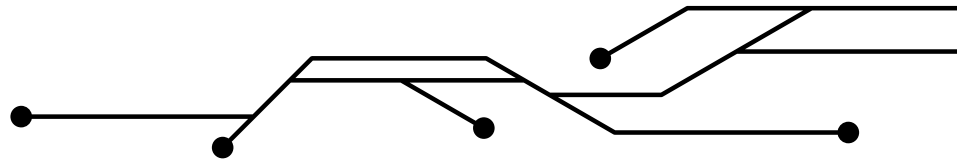
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Experience explosive growth through a proven business model and cloud service platform that allows companies like yours to utilise high-value software and services like **Hosted PBX, VoIP, Unified Communications**, and much more.

## DID YOU KNOW?

Up to **40%** Savings are possible with Cloud Business Phones



## WHAT MAKES CLOUD THE PERFECT CHOICE?

As your needs grow and change over time, so do our features and capabilities. Endlessly scalable, flexible, and reliable, our cloud communications platform is truly future-proof, so you can focus on your business, and know that your communications solution will always remain relevant and competitive.



# FEATURE LIST OF CLOUD BUSINESS PHONES

## CALL MANAGEMENT

Attended Transfer  
Auto Attendant Answering  
Automatic Call Distribution (ACD)  
Barge  
Busy Call Forwarding  
Call Forwarding  
Call Hold  
Call Park  
Call Queue  
Call Recording  
Call Routing Time Frames  
Call Waiting Indicator  
Caller ID  
Caller ID Blocking  
Caller ID Routing (DISA)  
Direct Inward Dialling (DID)  
Direct Inward System Access  
Directed Call Pickup  
Disable Outbound Dialling  
Do Not Disturb  
Find Me (Digital Assistant)  
Forward Calls Locally or Remotely (via Phone or Web)  
Incoming Call Blocking  
Incoming Call Identification  
Incoming Caller ID Routing  
Incoming Privacy Screening  
Listen Live  
Live Person Answering  
Multicast Paging  
No Answer Call Forwarding  
Office Intercom  
One Button Redial  
1-6 Digit Extension Dialling  
Outbound Dialling Rules  
Outgoing Call Blocking  
Ring Groups  
Shared Virtual Call Paths  
Speed Dial  
Unattended Transfer  
Voicemail  
Voicemail to Email  
Voicemail to Text Message

## REPORTING

Accounting and Billing Reports  
Activity Reports  
Call Detail Records  
Call Traffic by Extension  
Call Volume Graphs  
Call Centre Reports

## VIRTUAL AUTO ATTENDANT

Multiple Top Level Auto Attendant  
Sub-Level Auto Attendant  
Top Level Auto Attendant  
(Always On or Time Based)

**and many more...**





# BUSINESS SIP TRUNKS & CARRIER SERVICES

High Performance Business **voIP**



**EXCEPTIONALLY  
COST EFFECTIVE**



**FULLY PORTABLE AND  
SCALABLE**



**SUPER  
FUNCTIONALITY**



## DEPLOY SIP TRUNKS ACROSS MULTIPLE DEVICES

SIP Trunks can be deployed in a number of ways including PBX, IP Handset, a Softphone Application or a Mobile App. This makes them exceptionally versatile and able to fit almost any business requirement.

***REDUCE YOUR TELCO COST UP TO 50%***

**THROUGH OUR NEXT GENERATION  
CARRIER SERVICES**



### READY TO SWITCH?

Call **08 8139 0900** or write to **[sales@telelinkbiz.com.au](mailto:sales@telelinkbiz.com.au)** now to receive a customised quote detailing the benefits of utilising our innovative products and services.



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# FEATURE LIST OF CLOUD BUSINESS PHONES

## CONTACT CENTRE

Agents  
Pause  
Queues  
Zero Out

.....

## CALL CONFERENCE

Conference Bridges  
3-Way Conference Call

.....

## REPORTING

Accounting and Billing Reports  
Activity Reports  
Call Detail Records  
Call Traffic by Extension  
Call Volume Graphs  
Call Centre Reports

## ORIGINATION AND TERMINATION

Domestic Origination  
Domestic Termination  
Endpoint Templates  
International Termination  
Shared Line Appearance  
Toll Free Numbers

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## MUSIC ON HOLD

Commercials On Hold  
(By Phone Number)  
Music On Hold (Custom or Default)

.....

## VIRTUAL AUTO ATTENDANT

Multiple Top Level Auto Attendant  
Sub-Level Auto Attendant  
Top Level Auto Attendant  
(Always On or Time Based)

## READY TO SWITCH?

Call **08 8139 0900** or write to  
**[sales@telelinkbiz.com.au](mailto:sales@telelinkbiz.com.au)** now to  
receive a customised quote  
detailing the benefits of utilising our  
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