

TELELINK

BUSINESS SYSTEMS PTY LTD



COMMUNICATION SERVICES



Transforming **BUSINESS** Through **TECHNOLOGY**

Contact Us



08 8139 0900



info@telelinkbiz.com.au



telelinkbiz.com.au

Cloud Telephony



At Telelink, we are excited to bring you Rainbow Hub, the cutting-edge collaboration solution by Alcatel-Lucent. As the proud distributor in Australia, we're committed to helping businesses streamline communication, enhance productivity, and embrace the future of work with seamless, secure and scalable solutions.



VOIP Calling

High-quality voice calls over the cloud with advanced calling features



Video Conferencing

HD video meetings with multiple participants



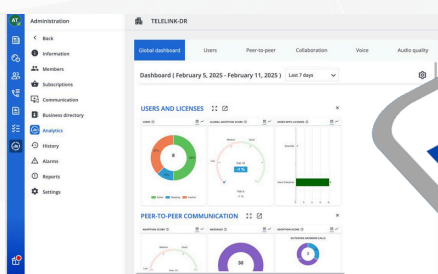
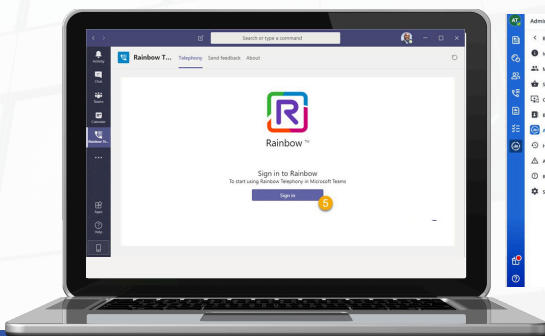
Instant Messaging

Secure 1-on-1 instant messaging



MS Teams Connector

Direct integration with Microsoft Teams



Rainbow Hub : Designed to enhance business productivity and connectivity



AI Telephony Smarter Than Ever



AI-Powered Virtual Assistants

Conversational AI for call handling - understands and responds naturally



Smart Call Routing & Automation

AI-based call routing directs calls to the right agent or department



Real-Time Voice Analytics

Analyses caller tone & emotions to improve customer interaction



AI-Powered Voice Bots

Automated responses to frequently asked questions



Enhanced Security

Voice biometrics authentication for secure identity verification





CELEBRATING
40 YEARS
IN BUSINESS

